

PAINTED PALETTE TOURS Registration Form, Refund Policy, and Cancellation Fees

A SHIPFUL OF PAINTERS : DANUBE CRUISE, SEPTEMBER 12-19, 2025

Painted Palette Tours is pleased to present this unique trip of select painters and friends to travel together from BUDAPEST to PASSAU on the Danube. Join Brienne Brown, Grahame Booth, Randy Hale, Dan Marshall, Ron Stocke, and Keiko Tanabe on the AMADEUS NOVA cruise totally dedicated to painters and friends over 8 days and nights. Each day we'll come ashore at a new location where there will be ample opportunities to shop and see new sights, create many new memories, and sketch or paint as much or as little as you desire. There will be demos by all the headliners each day, panel discussions in the evenings after dinner. While this is not a workshop, there will be organized demos by all the Masters, ample opportunities to paint with other like-minded plein air enthusiasts, make new friends, bring your non-painting companion and participate in a plethora of guided shore excursions. Cuisine is 5-star, wine is free-flowing, accommodations luxurious, staff attentive.

PLEASE COMPLETE THIS REGISTRATION FORM. Both Painted Palette Tours and Amadeus River Cruise Company need accurate contact information from each participant. Also included with this registration contract is our cancellation policy, *see Addendum #1 attached.*

PAYMENT SCHEDULES All payments are to be made directly to Amadeus River Cruise Company through a secure payment link.

- Amadeus takes all major credit cards except American Express.
- You can call **Barb Kalemba** direct at Amadeus Corporate Offices in Chicago at **844-462-6727** or email her at barb@amadeus-rivercruises.com
- Please **reference booking number 229567** and let them know you are booking with Painted Palette Tours
- You will receive an acknowledgement of each payment from Painted Palette Tours.

A deposit of \$500 per person is required to hold your place and must be paid by January 1st, 2025. If booked before November 30, 2024 you will **save \$150 per person**. There are only a limited number of spots available so I encourage you to make your deposit payment as soon as you have decided to join our group. Deposits are non-refundable. Availability of cabin staterooms is limited; our cabin allocation may be gone by January of 2025 or earlier.

Final payment deadline for all remaining *balances due* will be **MAY 1, 2025**.

REFUND POLICY AND CANCELLATION FEE:

The following cancellation conditions apply to all bookings, whether under deposit, partially paid, or paid in full. The cancellation fees for services booked are calculated according to the number of days remaining until date of departure. If cancelling:

<i>121 days or more before departure</i>	<i>10% retention</i>
<i>120-90 days before departure</i>	<i>50% retention</i>
<i>89-60 days before departure</i>	<i>80% retention</i>
<i>Less than 60 days prior to departure</i>	<i>100% retention</i>

TRAVEL INSURANCE

Painted Palette Tours encourages participants to secure travel insurance to cover any personal emergency requiring cancellation and to protect participants against unforeseen inconveniences such as lost luggage, missed connections, illness, unanticipated trip interruptions, or any need to withdraw. Travel insurance is a modest investment to protect your travel and event costs, and protects the registrant from unforeseen cancellation expenses.

By signing the Registration and Cancellation Policy I acknowledge I have read, understood, and accept its terms & conditions for the Painted Palette Tour's Danube Cruise trip Sept 12th to 19th, 2025.

Participant's Signature

Printed Name (as appears on passport)

Date

Mailing Address: _____

Email Address: _____

Mobile Number: _____

ADDENDUM I: CANCELLATION BY AMADEUS RIVER CRUISE COMPANY

CANCELLATION, TERMINATION AND RIGHT TO REMOVE PASSENGERS BY AMADEUS RIVER CRUISES, LLC:

Amadeus River Cruises, LLC reserves the right to cancel the cruise before the journey starts or terminate it after the journey has begun, or to have a passenger removed from a cruise in the following cases:

- a) Without notice, if the person traveling disrupts the execution of the travel or if his/her behavior is dangerous, harassing, abusive, threatening or otherwise disruptive to others or to himself or herself, or is not in accordance with the Terms and Conditions, applicable rules or regulations, or the instructions of staff or crew members. In the event of such removal, Amadeus River Cruises, LLC is entitled to recover the full travel price and, such passenger may be left at any port or place the ship calls without any liability to Amadeus or its representatives. Amadeus shall not be required to refund any portion of the fare paid by any passenger who is removed under the terms of this paragraph, nor shall Amadeus be responsible for expenses for lodging, medical care, meals, transportation, or any other expenses incurred by the passenger. Amadeus shall be entitled to recover from the passenger any costs or expenses incurred by Amadeus, its representatives, or the crew members in the removal of the passenger or the exercise or enforcement of this clause.
- b) If, by two weeks prior to the start of the journey, the advertised minimum number of participants has not been reached, which is 80 passengers per cruise and, in the case of shore excursions, 25 persons, or whatever other minimum number of passengers or participants has been indicated for the cruise or service concerned, or there is otherwise insufficient reservations or demand for the cruise, excursion or service. In all such cases Amadeus River Cruises, LLC shall promptly inform the traveler of the cancellation and forward to him/her its withdrawal statement. All monies received by Amadeus for the reservation will be reimbursed promptly.
- c) If, by four weeks prior to the start of the journey, there has been a material unforeseen increase in the costs of the journey through no fault of Amadeus. The travel price received by Amadeus will be reimbursed promptly.

REDRESS AND DUTIES TO CO-OPERATE:

If travel services are not provided as contracted or are disrupted as a result of the fault of Amadeus then the traveler may demand redress in accordance with these Terms and Conditions. Nevertheless, the traveler has a duty to co-operate in that he/she must do whatever he/she can reasonably do to contribute to remedying the disruption and to keep any losses that may arise as low as possible or avoid them completely. He/she has a particular duty to advise Amadeus and the tour operator's representative immediately of any possible complaints.

ACTS OF GOD, STRIKE, OR OTHER CONDITIONS BEYOND CONTROL:

- a) Before the journey starts: if execution of the journey is materially made more difficult, jeopardized, prevented or impaired as a result of extraordinary circumstances that were unforeseeable at the time of entering into the contract and for which Amadeus is not responsible, then the tour operator or Amadeus may cancel, delay or alter the cruise prior to the start of the journey, and Amadeus shall not be liable for such cancellation, delay, alteration, or other inability to perform. Such circumstances include war, strikes, civil unrest, epidemics, and government directives (such as requisition of accommodation or of means of transportation), embargoes; natural disasters, and accidents; and damage to the vessel (especially to the hull and engines, etc.) or other occurrences that are equivalent to the examples mentioned above in their effect (force majeure). The travel price received by Amadeus will be reimbursed promptly.
- b) After the journey has begun: if the circumstances specified above come about after the journey has begun then the tour operator or Amadeus River Cruises may cancel, delay, or alter the remainder of the cruise, and Amadeus shall not be liable for such cancellation, delay, alteration, or other inability to perform. In that case Amadeus River Cruises shall, as a consequence of the cancellation, take the necessary measures and see to the return transportation of the traveler insofar

as that is agreed in the Terms and Conditions and is not precluded by the force majeure circumstances. If the contract is terminated Amadeus River Cruises has the right to a claim only for reimbursement of the costs of the services that have been provided. The person traveling must bear the additional costs of the return transportation and/or other necessary measures.

- c) Changes in the water level: unusually low or high river water levels may cause changes to the itinerary, possible re-embarkation on another vessel or transfer(s) by coach or rail, or even to a shortening of the journey. Amadeus River Cruises, the tour operator and the ship's captain sometimes have to take such decisions quickly. Such measures may not, understandably enough, justify cancellation, termination or withdrawal from the contract by the person traveling; and passengers may not derive from them any claims on the tour operator or Amadeus, including without limitation claims for monetary damages.

TRAVEL & DOCUMENTATION/VISAS:

All passengers must have passports valid for six months following disembarkation and necessary visas when boarding.

Please check the expiration date on your passport to ensure it will be valid for at least six additional months past the date of your trip's disembarkation.

Passengers are advised to check with their Travel Agent or their Consulate Service to determine which documents they must obtain. If incorrect documents are obtained, passengers will be unable to participate in particular shore excursions and may be denied boarding and/or entry into certain countries. Amadeus River Cruises accepts no responsibility for obtaining required visas nor for advising guests of visa or other immigration requirements.

Each participant is responsible for booking their own travel to location of cruise origination as well as after cruise conclusion at disembarkation. This includes pre-or-post cruise travel, transfer or transportation to/from ship prior to or after conclusion of planned cruise activities.

ADDENDUM 2: PAINTED PALETTE TOURS HOST ABSENCE

Should Ron Stocke (Painted Palette Tours host) be unable to accompany participants in his capacity as host for such reasons including but not limited to: accident, injury, illness or death, the trip will go forward as planned. There will be no compensatory refund or discount due to his absence.